How to use the City Transport in Krakow?

Guide to Urban Transportation System
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Ladies and Gentlemen,

It is my great pleasure to provide you with this handy guide to Krakow. It will surely prove useful to both the residents and tourists visiting our city. At present, Krakow has 27 tram lines and 163 buses at the disposal of all passengers. I think that, thanks to this guide, moving around Krakow by public transport will be even more comfortable.

You will know how to plan your trip, how to get to the center from the airport and what connections are available from the train station. The guide also includes information on ticket types and mobile applications that allow you to purchase a mobile ticket or indicate the shortest route.

I also encourage you to take advantage of the attractions related to the history of transport in Krakow, such as the historic tram ride or visiting the Museum of Municipal Engineering, which is very popular. You can also reach it by cycling. The Krakow public bike is called Wavelo and is available at 150 stations. The details of its lending are also available in this booklet.

In summary, I would like to thank you on my behalf and on behalf of the residents for choosing eco-friendly means of transport.

Jacek Majchrowski
Mayor of Krakow
Welcome to Krakow!

We are glad that you want to get acquainted with the most important principles of functioning of the Municipal Transport in Krakow. We hope that this guide will provide you with enough information to efficiently and seamlessly use Krakow’s trams and buses.

Municipal Transportation in Krakow is organized by the Municipal Infrastructure and Transportation Board, representing the Municipality of Krakow. Thanks to inter-city agreements, the network covers not only the city of Krakow (Zone I, City of Krakow) but also 17 municipalities, thus forming an area of agglomeration transportation (Zone II, Agglomeration).

This guide contains the most important information about the functioning of the Municipal Transportation in Krakow, as of June 1, 2017. Comprehensive and up-to-date knowledge of all aspects of Krakow’s tram and bus operation is always available at: www.kmkrakow.pl.

Information regarding the functioning of the City Transport in Krakow can also be obtained at the following telephone numbers:
- (12) 616-7555 ZIKiT Traffic Control Center;
- (12) 19150 MPK SA Hotline in Krakow.
Lines of public transport

There are 27 tram lines and 163 bus lines within the City Transportation System, marked according to the following system:

- x, 1x, 2x, 5x - day tram lines;
- 4x - day supporting and special tram lines;
- 6x - night tram lines;
- 7x - replacement tram lines, such as those operated when others are under repair;
- 8x - special tram lines running during All Saints’ Day celebrations (November 1);
- 1xx - day bus lines;
- 2xx - daily agglomeration bus lines;
- 3xx - day fast agglomeration bus lines;
- 4xx - day bus support lines;
- 5xx - day bus fast lines;
- 6xx - night bus lines;
- 7xx - replacement bus lines, such as those operated when others are under repair;
- 8xx - special bus lines running during All Saints’ Day celebrations (November 1);
- 9xx - night agglomeration bus lines.

The network is operated by two operators:

- Municipal Communications Company SA in Krakow carrying out tram and most bus transport;
- Mobilis sp. z o. o. operating on bus lines: 102, 103, 109, 120, 138, 142, 152, 153, 159, 178, 192, 193, 352, 502.

More than 50% of tram trains operating within the City Transport in Krakow are adapted to the needs of people with reduced mobility. The schedules of lines running only on this type of rolling stock are marked with a special pictogram.

All buses carrying out Urban Transportation in Krakow are adapted to the needs of people with reduced mobility.
There are 3 night tram lines (62, 64, 69), 12 night bus lines (601, 605, 608, 610, 611, 612, 637, 642, 643, 662, 664, 669) and 4 agglomeration night bus lines (902, 903, 904, 915).

Most of the night lines are linked to each other at the “Dworzec Główny” stop, where the vehicles wait for passengers to interchange. The first run starts at 12:00 am. Further transportation takes place every hour until 4:00 am. In the case of the lines running every 30 minutes, vehicles also meet at the half hour.

Some night bus lines (612, 637, 642, 643, 903, 915), servicing settlements located outside the city center or outside Krakow, depart from bus stations or interchanges that can be reached by other night lines to the center. In such cases, the hours of arrivals from the center are coordinated with the departures of the lines embarking to the periphery of the city.

Night tram lines run only a nights from Thursday to Friday, from Friday to Saturday, from Saturday to Sunday and from Sunday to Monday. On other nights, night bus lines (662, 664, 669), are operated, with similar numbers and similar timetables and stops, such as the night trams (62, 64, 69).

The same ticket applies for night transportation as for day transportation.

A diagram of the night network of Krakow’s Municipal Transportation Network is available at the following website: [www.kmkrakow.pl](http://www.kmkrakow.pl) in the Network Diagrams tab.
Ticket fares

- traveling by public transport in Krakow is payable. Before traveling, you must purchase a ticket, which you then have to validate in the ticket puncher immediately after entering the vehicle;
- failure to meet the above condition may result in the imposition of an additional fee during ticket control;
- a single ticket fare applies in all vehicles of the City Transportation in Krakow;
- on the vehicles of agglomeration lines, in case of crossing the tariff zone or in the II tariff zone, it is necessary to travel on the basis of tickets compatible with the agglomeration tariff;
- on vehicles of fast and night lines, the tariff is the same as in day lines;
- there is no fare for luggage on Krakow City Transport vehicles;
- selected groups of passengers are eligible for free travel:
  - children until the start of compulsory school;
  - pupils of Krakow primary schools from 1 September to 30 June;
  - persons over 70 years of age;
- selected groups of passengers are entitled to reduced travel fares:
  - primary school students are not entitled to free travel;
  - secondary, post-middle school, post-secondary and art school students until the age of 24;
  - undergraduate, engineering or master’s students;
  - third cycle students;
  - pensioners;
- the full list of persons entitled to free and reduced travel fares and the documents required to confirm the eligibility is available at the following website: www.kmkrakow.pl in the tab Tickets > Entitlements to reduced fares;
- students and students of foreign schools up to the age of 26 can also benefit from reduced fares provided they have a valid International Student Identity Card (ISIC) or the EURO26 Student or the EURO Cards.
Passengers of the City Transport in Krakow can use the extended offer of short-term tickets.

The types of short-term tickets for day and night transportation in force in **Zone I, City of Krakow:**
- single-travel tickets for 1 person;
- two time-travel tickets for 1 person with double validation (it should be validated during each journey);
- time-limit tickets for 1 person: 20 minutes, 40 minutes, 60 minutes, 90 minutes, 24 hours, 48 hours, 72 hours, 7 days;
- weekend family tickets valid on Saturdays and Sundays (valid for a parent / guardian or parents / guardians with a child / children under 16);
- single-travel tickets for groups of up to 20 people.

A single-travel tickets for 1 person is also a 40-minute ticket. This ticket is valid for the vehicle in which it was validated - to the end of the journey, and in the case of an interchange - up to 40 minutes after the time of validation.

Types of short-term tickets for day and night transportation in the **I + II Zones of the Agglomeration:**
- single-travel tickets for 1 person;
- two time-travel tickets for 1 person with double validation (it should be validated during each journey);
- time-limit tickets for 1 person: 60 minutes, 90 minutes, 24 hours, 7 days;
- weekend family tickets valid on Saturday and Sunday (for up to two guardians and any number of children);
- one-travel tickets for groups of up to 20 people.

There is also a wide range of season tickets available for one or two lines or for the entire network for a period of 1 to 12 months. Similar periodic tickets can be purchased for the entire City Transport network in Krakow, i.e. the I city zone and the II agglomeration zone, which allows the use of agglomeration lines running out of Krakow. It is worth remembering that when you buy a two-line, two-zone ticket, you can choose one urban line and one agglomeration line.

The season tickets (registered or bearer) can be purchased for 1 month or for a multiple of 1 month, up to 12 months. The validity period of the ticket is calculated according to the algorithm (n-1), where “n” is the first day the ticket is valid, as indicated by the passenger. For example, a monthly ticket valid from 5 October is valid until 4 November. Season tickets can be purchased with a 30-day pre-sale period of validity of the ticket (also applies to the lines that are temporarily suspended due to renovation).

Season tickets may be entered onto the Krakow City Card, the MKA Małopolska Agglomeration Card, the ELS Student Electronic Pass or onto mobile devices using the iMKA application.

Passengers may also use a common 70-minute ticket, valid for vehicles in Krakow’s Public Transport and for trains operated by Małopolska Railways at the sections specified by this carrier. Currently, the ticket is valid for trains on the route Krakow Olszanica - Krakow Główny - Wieliczka Rynek-Kopalnia.

The detailed list of ticket types together with current prices is available at the following website: [www.kmkrakow.pl](http://www.kmkrakow.pl) in the **Types and Patterns of tickets** and **Ticket prices** tabs.
Where to buy a ticket?

- in ticket machines installed in all tram trains (in the first carriage). A pictogram is located above the vehicle door. Automatic machines in trams accept payments with coins only. In addition, the latest PESA 2014N tram vehicles (running on lines 4, 24, 50, 52) also accept card payments;
- in ticket machines installed in selected buses. A pictogram is located above the vehicle door. The machines in MPK SA vehicles in Krakow accept coin payments only. In addition, the latest buses also accept card payments. The machines in the vehicles of Mobilis sp. z o. o. only accept card payments (the vehicles are marked with a special pictogram);
- in the Krakow Municipal Card (CKM) slot machines, located at the most important stops in the Municipality of Krakow and the Municipalities Covered by Inter-municipal Agreements. All KKM machines accept payments by means of coins, banknotes and card payment;
- in the Małopolska Agglomeration Card machines (MKA), located at stations and railway stops throughout the Małopolska Region;
- at Fixed Ticket Sales Points (PSB).

The current map with the exact location of the KKM and PSB machines is available at the following website: www.kkm.krakow.pl in the tab Ticket sales points.

The current map with the exact location of MKA vending machines is available at the following website: www.mka.malopolska.pl in the Sales and support tab > Sales points.

The drivers of City Transport Carriers in Krakow sell only 60-minute tickets, in case of a lack or a failure of the machine in the vehicle, only at bus stops and for exact cash amounts.

All paper tickets, regardless of the point of purchase, must be validated immediately after entering the vehicle or after purchase in the ticket machine.

City Transport Tickets in Krakow can also be purchased with a mobile phone. These services are available through the application of the Małopolska Agglomeration Card iMKA www.mka.malopolska.pl and through the applications of three commercial operators: mPay www.mpay.pl, moBilet www.mobilet.pl and SkyCash www.skycash.pl.
Travel planning

Traveling by public transportation in Krakow can be planned in two ways:

- If you know the line number you want to use and the start and end points of the travel:
  - then just go to the website: rozklady.mpk.krakow.pl. The list of tram and bus lines is located on the left side of the screen. By clicking on a particular line number after a while, we get information about the timetable from any stop on the route.

- If you only know the start and end points of the travel:
  - when you can use the online search engine such as: www.jakdojade.pl or www.rozkladzik.pl, or use such smartphone applications such as: Jakdojade or mobileMPK. In the search engine, you can enter the start and end points of the trip or simply mark it on the map. By selecting the date and time of the start or end of the travel, you will get you information about the available connections, travel time, necessary interchanges and even the suggested ticket to purchase within seconds.

When planning your travel, you will also find current diagrams presenting the Krakow Municipal Transport Network useful, they are available at the following website: www.kmkrakow.pl in the Network Diagrams tab.

At the same address, you will find the planned changes and current changes, for example related to the modernization of transport infrastructure on the main page.
Marking stops

Stops operated by Krakow City Transport vehicles are marked with D-15 “Bus Stop” traffic signs and D-17 “Tram Stop” traffic signs, with line numbers and stops. In the case of a stop with a shelter, the above elements are installed there.

Day lines are marked with white plates with black line numbers, while night lines are marked with black plates with white line numbers.

Day lines on changed routes have yellow signs with black line numbers and night lines - black signs with yellow line numbers.

The busiest stops in the city center function as double stops. At those stops, the exchange of passengers can be carried out simultaneously by two vehicles standing at the stop. The second vehicle does not stop at the stop again. The stops are marked with an additional sign “Double Stop”.

The least busy stops, especially on the outskirts of the city, function "on demand". A passenger intending to use such a stop should give notice of his will to the driver in advance:
- if he intends to get into the vehicle - by approaching the edge of the stop (it is also worth giving a clear signal to the vehicle's driver, for example by lifting a hand);
- if he intends to get off the vehicle - by pressing the corresponding button located in the area of the door.

These stops are marked with an additional abbreviation “n / ż” next to the stop name.
City Communication Stops in Krakow are equipped with electronic Dynamic Passenger Information panels showing the departures of some of the upcoming routes, together with any additional information. These panels provide the following information:

- line number and destination;
- expected departure time from the bus / tram stop - presentation of time in the format x min;
- scheduled departure time from the bus stop (in the absence of information on the expected departure time) - presentation of time in the format xx:xx;
- arrival or stop at the bus / tram stop - presentation of time in the >>>> format;
- low floor vehicle - a wheelchair pictogram;
- additional information about possible handicaps and current time - in the last line.

Most of the Passenger Dynamic Information Panels are equipped with a push button, which reads the information displayed on the display.

Additionally, at some selected node stops, there are displays that show complete information about departures of the coming routes from a given stop complex. The panels also display messages about obstructions, news, or weather forecasts.
Vehicle marking

All vehicles of the City Transport in Krakow are marked as follows:
- front of the vehicle - line number and destination;
- right side of the vehicle - line number and destination;
- rear of the vehicle - line number;
- in the interior of the vehicle - line number and destination, in most vehicles, information about intermediate stops is also included.

Selected vehicles have voice outside information regarding the line number and the direction of travel, when stopped at the stop and inside information, informing on the name of the stop which the vehicle is approaching.

Line vehicles on changed routes have their line numbers displayed on the display as a "negative" or yellow signs with the "Changes Route" sign.

8x tram lines – supporting during All Saints’ Day (November 1) have blue signs (in the case of older vehicle models).
• win order to reduce stopping time at the stops, passengers wishing to board the vehicle should give way to the passengers leaving the vehicle;
• upon entering the vehicle, passengers are obliged to immediately validate their tickets;
• tickets purchased in the ticket machines in the vehicle also need to be validated;
• when driving, passengers should hold onto the handles and handrails for their own safety;
• passengers continuing their travel should not be near the door so as not to interfere with the passengers at the stops;
• passengers with backpacks or larger luggage should place them in designated places or hold in such a way that they do not impede travel to other passengers during the journey;
• in the case of entry into the vehicle of persons with reduced mobility (elderly, disabled, pregnant women), passengers are obliged to give away their seats, both sitting and standing (for wheelchairs);
• to open the door at the stop, press the appropriate button, located near the door.
Control of transport documents

There is a spot check of the transport documents carried out by the employees of Zakłady Wielobranżowe "Renoma" Sp. z o.o. on vehicles of the City Transport in Krakow. The controllers can be either uniformed or civilian.

The most important rules of conducting the control of transport documents in vehicles of the City Transport in Krakow:

- the persons carrying out the control of transport documents must show appropriate identification, the pattern of which shall be present on each vehicle;
- the ticket control starts when the vehicle is moving and can be preceded by a lockout of the validators by the driver. Prior to the start of the control, the controller is obliged to ensure that all passengers who have boarded at the last stop have validated their tickets and that there are no persons presenting such an intention - this applies to the passengers purchasing their tickets in the machine or from the driver of the vehicle;
- the following tickets are considered invalid: a paper ticket without proper prints established by the transport service provider, without the printout confirming validations, with the printout not conforming to the model placed on the vehicle or with the printout illegible due to the location on the ticket in a non-destined place, repeatedly validated and, in the case of two time-travel tickets, more than double-validated or double-validated on one side of the ticket, validated after the call to show or shown after ticket control, destroyed, bearing signs of chemical or mechanical tampering, under-valued, short-term - after the time specified on the ticket;
- the following season tickets are considered invalid: a season ticket that is incorrect on the route, undervalued, the validity of which has expired, registered - which is incomplete (registered tickets in the form of a personalized electronic card is valid along with an ID to the passenger’s ticket), registered – used by another person.
- when a passenger does not have a valid ticket or no valid document confirming the entitlement to a reduced or free travel, the controller shall decide to issue a Call for Payment of the travel fee (equivalent to a one-travel ticket) and an additional fee, informing the passenger of the reason and basis of the Call for Payment. In such a case, the controller is entitled to collect an additional fee and the appropriate travel fee in cash or via a credit card (if he is equipped with a payment terminal).
- in the event of the refusal to pay the amount due on the spot, the controller shall, in order to determine the identity of the passenger, have the right to request a document confirming that identity. Upon presentation of the document, the controller shall, on the basis thereof, print and hand over a Call for Payment to the passenger with a written, legible confirmation. If the passenger settles the call for payment within 7 days of its issuance, the additional fee shall be reduced in accordance with the applicable tariff. Information about the method and the due date of the settlement is located on the reverse side of the issued call.
- the controller is obliged to present his number upon the passenger’s request and to inform him of the possibility, place and time of filing a complaint.
- complaints (written only) concerning the mode and justification of the issued Call for Payment may be submitted (not later than within 3 months of the receipt of the Call for Payment) at the Headquarters of Z.W. RENOMA Sp. z o.o. at Wileńska 2a in Krakow on Mondays, Tuesdays, Thursdays, Fridays from 8:00 am to 4:00pm and on Wednesdays from 10:00 am to 6:00 pm.

Detailed information on the control of transport documents is available at the following website: www.kmkrakow.pl in the tab Tickets > Ticket Control.
In the event of **non-performance or improper performance of the contract of carriage** (lack of vehicle arrival, delay of the vehicle, omission of a stop, etc.), please report the fact directly to one of the Operators:

- Miejskie Przedsiębiorstwo Komunikacyjne SA in Krakow - contact telephone number *(12) 19285*, address: Brożka 3, 30-347 Krakow;
- Mobilis sp. z o.o.- contact telephone number *(12) 684-5000*, address: Na Załęczu 1, 30-587 Krakow.

In the event of **comments regarding the organization** of the Municipal Communication in Krakow, please contact the Management Board of Communal Infrastructure and Transport in Krakow - contact telephone number *(12) 616-7555*, address: ul. Centralna 53, 31-586 Krakow.

In the case of a **complaint regarding the imposition of an additional fee by the ticket controller** in a Krakow City Transport vehicle, please contact the office of the company “Renoma” sp. z o.o., located at Wileńska 2A. The office is open on Mondays, Tuesdays, Thursdays and Fridays 8:00 am to 4:00 pm and on Wednesdays from 10:00 am to 6:00 pm. E-mail: reklamacje.krakow@zwrenoma.pl.

In the event of a **lost object** in a Krakow City Transport vehicle, you must report to the Lost and Found Discovery Office, run by MPK SA in Krakow, located at Św. Wawrzyńca 13, room 14. The office is open Monday to Friday from 8:00 am to 4:00 pm and Tuesday to Friday from 7:00 am to 3:00 pm. Telephone number: *(+48 12) 19150*. 
If you are flying to Krakow, you will land at John Paul II Krakow-Balice Krakow International Airport, also referred to as the Krakow Airport. From here, you can reach the city center with the help of the Fast Agglomeration Rail or the agglomeration bus.

**Fast Agglomeration Railway:**
- the fastest means of transportation from Krakow Airport to the center of Krakow - the travel time to the Krakow Główny Railway Station is approximately 17 minutes;
- modern trains operated by the Małopolska Railway Company depart from the Krakow Airport Railway Station, integrated with the passenger terminal. From the arrivals hall go to the first floor, from where a glazed footbridge goes straight to the railway platform;
- trains along the Krakow Airport - Krakow Główny - Wieliczka Rynek-Kopalnia route run at 5:15 am –12:15 am every day of the week, every 30 minutes;
- the price of a one-way ticket on the section of Krakow Airport is PLN 9, while the full route to Wieliczka is PLN 12.50. There is no charge for luggage;
- the train ticket can be purchased at the machines located at:
  - the passenger terminal – east part, level 0;
  - the platform of the railway station;
  - the machines on trains;
- all ticket machines allow you to pay by coins, bank notes or credit cards;
- detailed information about the connection is available on the Małopolska Railways website: [www.malopolskiekoleje.pl](http://www.malopolskiekoleje.pl).
Bus transport agglomeration:

- Day agglomeration line number 208 and night line agglomeration number 902 run from Krakow Airport to Dworzec Główny Station East;
- In addition, day agglomeration line number 252 runs from Krakow Airport to the center of Krakow (stop "Cracovia") and then to the Podwawelskie Housing Estate;
- Krakow City Transport buses depart from the bus stop located in front of the passenger terminal on its west side. Just exit the arrivals hall and head to the right;
- Line 208 runs from 4:20 am - 9:20 pm on all days of the week, most of the day at a frequency of 60 minutes. Its travel time is about 46 minutes;
- Line 252 runs at around 5:15 am - 11:15 pm every day of the week, every 30 minutes. The travel time to stop "Cracovia" is 24 minutes, while the entire route is about 28 minutes;
- Line 902 runs from 11:00 pm to 5:00 am every day of the week, every 60 minutes. Its travel time is approx. 32 minutes;
- The above-mentioned buses are subject to the agglomeration tariff of the City Transport in Krakow. A single-travel ticket for 1 person for PLN 4 is enough to travel;
- Bus tickets can be purchased in vending machines located at:
  - the platform of the travel start stop;
  - the bus machine.
- The ticket machine at the bus stop allows you to pay with coins, bank notes or a payment card, while on the bus, you can pay only with coins (or possibly a payment card in the case of newer vehicles).
Arrival by train or bus to Krakow

If you are arriving by train to Krakow, you will probably get off at the Krakow Główny train station. Bus passengers will arrive at the nearby stop, next to the Małopolska Bus Station. Both facilities are a complex of the Krakow Transport Center (KCK), which is served by numerous tram and bus lines departing from the following stops:

- **"Dworzec Główny Tunel"** - an underground tram station located directly under the Krakow Główny Railway Station, operated by the following tram lines: 5 Krowodrza Górk - Wzgórza Krzesławickie, 19 Dworzec Towarowy Borek Fałęcki and 50 Krowodrza Górk - Kurdwanów;
- **"Dworzec Główny Zachód"** - a group of stops located at the western side of the KCK in the vicinity of Pawia, Ogrodowa and Kurniki streets, operated by the following tram lines: 3 Krowodrza Górk - Nowy Bieżanów and bus lines: 105 to Prądnik Czerwony, 129 to Czyżyny Dworzec, 130 to Azory (the starting point at Kurniki Street), 132 to Kombinat (the starting point at Ogrodowa Street), 154 to Prądnik Biały (the starting point at Kurniki Street), 179 to Kurdwanów, 304 do Wieliczka Kampus (the starting point at Kurniki Street), 405 to Batowice Cemetery and 429 to Skarżyńskiego;
- **"Dworzec Główny Wschód"** - a group of stops next to the eastern part of the KCK, near the Małopolska Bus Station, operated by the following bus lines: 115 to Witkowice, 182 to Osiedle Na Stoku, 208 to Krakow Airport, 482 to Mistrzejowice and 192 to Chełm and Czyżyny Railway Station;
- **"Dworzec Główny"** - a group of stops located at the junction of Pawia, Lubicz, Westerplatte and Basztowa streets, operated by the following tram and bus lines:
  - from **Pawia**: tram line 3 to Nowy Bieżanów;
  - from **Lubicz**: tram lines - 2 to Salvator, 4 to Bronowice Małe, 7 to Dworzec Towarowy (runs only during weekdays in peak periods), 10 to Łagiewniki, 14 to Bronowice, 20 to Cichy Kącik, 52 to Czerwone Maki P+R and bus lines - 124 to the Podwawelskie Housing Estate, 152 to the Olszanica Cemetery, 424 to the Podwawelskie Housing Estate, 502 to the Cracovia Stadium;
  - from **Westerplatte**: tram lines - 3 to Krowodrza Górk, 10 to Pleszów, 20 to Mały Płaszów, 24 to Bronowice Małe, 52 to Plastów Housing Estate;
  - from **Basztowa**: tram lines - 2 to the Rakowicki Cemetery, 4 to Krzesławickie Hills, 7 to Dąbie (runs only during weekdays in peak periods), 14 to Mistrzejowice, 24 to Kurdwanów and bus lines - 124 to TAUROn Arena Krakow Wieczysta, 152 to Aleja Przyjaźni, 424 to Ugorek, 502 to the R. Reagan Central Square.

The Krakow City Card Machines are located in the following locations:

- **"Dworzec Główny Tunel"** stop, on the platforms in both directions;
- **"Dworzec Główny Zachód"** stop "Main Station West", on both tram platforms and at Kurniki street;
- **"Dworzec Główny Wschód"** stop, on the platform at the Traffic Control Point;
- **"Dworzec Główny"** stop, on the platforms at Pawia, Lubicz and Basztowa streets.

In addition, at the exit of the railway station to the "Dworzec Główny Wschód" stop there is a **Ticket Sales Point**, where you can also acquire information about the functioning of the City Transport in Krakow.
Long-distance trains heading south-east also stop at the Krakow Płaszów railway station, located in the southern part of the city. This station is served by tram and bus lines departing from the following stops:

- **“Dworzec Płaszów Estakada”** - a stop located at the station overpass, with direct access from platforms 1 and 2, operated by the following tram lines: 9 Mistrzejowice - Nowy Bieżanów, 11 Mały Płaszów - Czerwone Maki P+R, 50 Krowodrza Górka - Kurdwanów;
- **“Dworzec Płaszów”** - a stop located in the square in front of the railway station, operated by the following bus lines: 143 to Bieżanów, 243 to Węgrzce Wielkie and 301 to Niepołomice Dworzec;
- **“Dworcowa”** - a stop located at Wielicka Street, about 300 meters from the railway station, operated by the following tram lines: 3 Krowodrza Górka - Nowy Bieżanów, 6 Salwator - Kurdwanów, 11 Czerwone Maki P+R - Mały Płaszów, 13 Bronowice - Nowy Bieżanów, 23 Czerwone Maki P+R - Nowy Bieżanów, 24 Bronowice Małe - Kurdwanów.

The Krakow City Card Machines in the area of the Krakow Płaszów Railway Station are located in the following locations:

- **“Dworzec Płaszów Estakada”** stop, on the platform towards Lipska street;
- **“Dworcowa”** stop, at the corner of Wielicka and Dworcowa.
Directions for selected public use facilities

TAURON Arena Krakow

The nearest stops:
- “TAURON Arena Kraków” - bus line: 128;
- “TAURON Arena Kraków Aleja Pokoju” - tram lines: 1, 12, 14, 22, 62, bus line: 662;
- “TAURON Arena Kraków Wieczysta” - tram lines: 4, 5, 9, 10, 52, 64, bus lines: 124, 424, 664.

Arrival from the Krakow Transport Center:
- tram lines: 4, 10, 14, 52, 62, 64 and bus lines: 124, 424, 662, 664 from the “Dworzec Główny” stop;
- tram line: 5 from the “Dworzec Główny Tunnel” stop.

ICE Krakow Congress Centre

The nearest stops:
- “ICE Congress Centre” - tram lines: 12, 18, 22, 52, 62, bus lines: 101, 112, 144, 162, 164, 169, 173, 179, 184, 194, 469, 484, 503, 608, 610, 612, 662;

Arrival from the Krakow Transport Center:
- tram lines: 52, 62 and bus lines: 124, 424, 662 from the “Dworzec Główny” stop;
- bus line: 179 from the “Dworzec Główny Zachód” stop.

Sanctuary of Divine Mercy

The nearest stops:
- railway stop Krakow Łagiewniki;
- “Sanktuarium Bożego Miłosierdzia” - tram lines: 8, 19, 22;
- “Fredry” - bus lines: 104, 133;

Arrival from the Krakow Transport Center:
- tram lines: 19 from the “Dworzec Główny Tunnel” stop.
Sanctuary of John Paul II

The nearest stops:
• railway stop Kraków Sanktuarium;
• "Centrum Jana Pawła II" - bus lines: 104, 135, 224.

Arrival from the Krakow Transport Center:
• taking tram line 10 from the "Dworzec Główny" stop or tram line 19 from the "Dworzec Główny Tunnel" stop to the "Łagiewniki" stop, then taking the bus line 104.

Henryk Reyman Municipal Stadium
(Wisła Krakow Stadium)

The nearest stops:
• "Reymana" - tram line: 20;
• "Cichy Kącik" - bus lines: 102, 159;
• "Kawiory" - bus lines: 139, 144, 173, 194, 208, 501, 511, 601, 611;
• "Instytut Reumatologii" - bus lines: 134, 152, 192, 252, 902.

Arrival from the Krakow Transport Center:
• tram line: 20 and bus line: 152 from the "Dworzec Główny" stop;
• bus lines: 192 and 208 from the "Dworzec Główny Wschód" stop.

Józef Piłsudski Cracovia Stadium

The nearest stops:
• "Cracovia Stadion" - bus lines: 109, 134, 409, 502;
• "Cracovia Błonia" - bus lines: 152, 192, 902;
• "Cracovia" - tram line: 20, bus lines: 124, 144, 164, 169, 173, 179, 194, 304, 424, 469, 503, 601, 605, 608, 611.

Arrival from the Krakow Transport Center:
• tram line: 20 and bus lines: 124, 152, 424, 601, 605, 608, 611, 902 from the "Dworzec Główny" stop;
• bus lines: 179, 304 from the "Dworzec Główny Zachód" stop;
• bus line: 192 from the "Dworzec Główny Wschód" stop.
A Tele-Bus service operates within Płaszów and Rybitwy. It consists of the possibility of ordering a bus course in any route within the area of the Tele-Bus activity.

The Tele-Bus service operates in the following hours:
• Monday - Friday, 5:30 am - 11:00 pm;
• Saturday - Sunday, 6:00 am - 11:00 pm.

A Tele-Bus Order can be made by calling 0 800 54 17 17 or (+ 48 12) 254 17 17 at the following times:
• Monday - Friday, 6:30 am - 9:00 pm;
• Saturday - Sunday, 7:00 am - 9:00 pm.

Ordering a Tele-Bus is possible:
• on the day of travel, however, no later than 30 minutes before the intended commencement of the journey;
• any day in the current week;
• in the case of days in following weeks, passengers must call again on the Saturday or Sunday preceding the week in which the service is to take place, in order to know the exact time of the arrival of the bus at the indicated stop.

The tariff applied in Tele-Bus is the same as in other vehicles of the City Transport in Krakow. The season tickets for all lines and lines 123, 125, 127, 128, 158 and 221 are also valid.

For details about the operation of the Tele-Bus service, please visit: [www.kmkrakow.pl](http://www.kmkrakow.pl) on the KMK > Tele-Bus.

The Tele-Bus service area is available at the same address.
Wavelo Public Bicycle

A system of urban bike rental, located in all of Krakow, consisting of 150 stations and 1500 bicycles.

There are two ways to use public bicycles:
- to have a certain number of free minutes available during the day;
- without subscription, paying for the actual rental time of such a bike.

In any way, before registering for the first time, you must register on the Wavelo website or through dedicated mobile applications.

Bike rental and return is possible both at dedicated stations and at any location in the area of the system’s operation.

Detailed information on the Wavelo Public Bicycle, including pricing, the system map and registration options, is available at the official website at: [www.wavelo.pl](http://www.wavelo.pl) or by contacting the Customer Service 24 hours a day: (+48 12) 290 33 33.
Krakow’s transportation attractions

The Museum of Municipal Engineering is located in the historic complex of the oldest tram depot in Krakow at Św. Wawrzyńca. The museum deals with broadly understood urban engineering. One of the halls presents a collection of historical tram cars.

The museum is open from Tuesday to Sunday from 10:00 am to 4:00 pm. In addition, from June to September, on Tuesdays, Thursdays and Sundays, the museum is open until 6:00 pm.

Ticket prices: normal - PLN 10, reduced – PLN 8, family – PLN 30. On Tuesday, permanent exhibitions at the Museum can be visited free-of-charge.

Detailed information on the functioning of the Museum of Municipal Engineering is available on the official website: www.mim.krakow.pl

Krakow’s Museum Line is a special line number 0, operated by historic trams. It operates every Sunday and holiday from the end of June to the end of September. The line runs from the Museum of Municipal Engineering along two routes - a circle around the center with a loop on Cichy Kącik and to Nowa Huta with a loop at Kopiec Wandy.

Within the Krakow Museum Line, special bus lines operated by historical rolling stock are also run on selected days.

The same ticket tariff as in other vehicles of the Krakow City Transport is applied on the trams and buses operating within the Krakow Museum Line.

Detailed information on the functioning of the Krakow Museum Line is available at the official website: muzealna.org

The Polish Aviation Museum is located at one of the oldest European airports, Rakowice-Czyżyny. It operated here from 1912 to 1963. It has a rich collection of airplanes, helicopters, gliders, airplanes and many historical aviation-related memorabilia.

The museum is open from Tuesday to Sunday from 9:00 am to 5:00 pm.


Detailed information on the functioning of the Polish Aviation Museum is available at the official website: www.muzeumlotnictwa.pl